

# Sergio Pina

San Antonio, TX • sapina0116@gmail.com • 832-914-5092 • LinkedIn

---

## SUMMARY

Technology and business professional with experience in sales, customer solutions, and digital services across Verizon, Apple, and AT&T.; Currently pursuing Data Science & AI while building skills in AI, analytics, automation, and modern technology solutions.

## EXPERIENCE

### Verizon — Retail Specialist | SMB Advocate

San Antonio, TX | 2025–Present

- Help customers with mobile, internet, and small business solutions
- Deliver consultative sales and customer support
- Support SMB customers with technology and operational needs

### Apple — Specialist

Houston, TX | 2024–2025

- Assisted customers with Apple products, setup, and troubleshooting
- Delivered customer-focused technical and product support
- Maintained strong customer experience in a fast-paced environment

### AT&T; — Retail Sales Consultant

Webster, TX | 2025

- Sold wireless devices, internet, and related services
- Identified customer needs and recommended solutions
- Supported daily store operations and customer service

### Get Digital Solutions — Founder

Texas | 2024–Present

- Build websites and digital solutions for small businesses
- Assist with branding, automation, and online business setup

## EDUCATION

**San Antonio College** — Data Science & AI (In Progress)

## CERTIFICATIONS

- Google Data Analytics Professional Certificate

- Google AI Essentials
- Google Cybersecurity Certificate

## **SKILLS**

Customer Service • Sales • AI & Data Analytics • Technology Solutions • Business Automation • Web Design • Problem Solving • English & Spanish